

October 16, 2010 – Wishard Health Services Announcement

Wishard Leadership & Integrated Health Management System

As many of you know over the last year we have been looking at many health management systems in order to meet our integrated care management needs and serve as the foundation for our Transition of care program to assist us in better managing our acute and chronically ill patients. I am happy to announce that we have partnered with Dynamic Business Management System (DBMS) as the company to meet care management system requirements.

The team involved in this decision felt the DBMS care management system provided the best solution to meet all of our integrated care management needs including the flexibility to consolidate data from the many system that we use to allow us robust reporting and an ease of managing the complex needs our patients. This dynamic system brings key features such as:

- Integrated Health Management System (one database repository for ALL patients)
- Pharmacy & Utilization Management
- Care Management (acute and chronic) & Episodes of Care
- Complex Case Management
- Electronic Medical Record
- Personal Health Records for patients
- Electronic Patient Assessments & Evidence-Based Care/Treatment Plans
- Clinical and Medical Guidelines to reduce medical errors
- Predictive modeling
- Robust Disease Management Programs
- Appeals and Grievance Management
- Generating medical and financial trend analysis
- Allowing for data mining to ensure program effectiveness
- Supporting our medical and health-based educational programs
- Electronic Pharmacy and Medical Claims as well as LABS data-feed
- Population Health Management and Reporting

Over the next several months the Transition of Care and Information Technology Departments will be working with DBMS as training and implementation begin. We are expected to go live with the system in early December. This is an exciting time for our hospital delivery system as we prepare to better serve our patients and meet the challenges of Health Care Reform and Accountable Care. Having a care management system of this caliber will go a long way in making sure we are successfully and I look forward having the system up and running.

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